

When Should I Seek Mediation?

If you haven't been able to sort out the problem by speaking to your neighbour at the start of the dispute.

And

You would like to attempt a non-legal and peaceful solution to the dispute, thereby easing the tension that exists with your neighbour.

Rather than

Contacting the police, legal adviser, housing department, housing association or the local authority.

We reduce or remove emotional conflict

What Types Of Neighbour Disputes Do You Deal With?

We deal with all the usual types of non-legal disputes and non-violent disputes that tend to crop up between neighbours, such as:

- Noise
- Vehicle Parking
- Children and Young People's Behaviour
- Gardens/Fences

Or

If your neighbour has already complained to you about a problem, but you feel that the complaint is not fair.

Where to find us



**34 Milton Road
Swindon
SN1 5JA**

- > Tel: (01793) 527285
- > E-mail: admin@familymediation.fsnet.co.uk
- > Website: www.communicate.co.uk/wilts/cms
- > Call in to find out more

What Is Mediation?

Mediation brings the people in dispute to a meeting where they can discuss the issues, and explain to each other how the dispute is affecting them.

The aim of the meeting is to reach an agreement on how to resolve the dispute in a way that satisfies both parties.

The mediators set up and run the meeting, and help the parties reach an agreement.

In the vast majority of cases, mediation will resolve at least part, if not all, of the dispute and thereby ease the tension that previously existed between the two parties.

PROBLEMS WITH YOUR NEIGHBOUR OR FED UP WITH THEIR COMPLAINTS?

COMMUNITY MEDIATION

Our specially trained mediators help neighbours resolve their conflicts



Our Service is:-

- > Impartial
- > Confidential
- > Independent

Registered Charity Number 1077743
Affiliated to Mediation UK
Company limited by guarantee

How Does The Mediation Process Work?

Trained mediators work in pairs, and initially they visit each of the individual parties at home to hear the various points of view, and how the dispute is affecting those involved.

After, if both parties agree to it, the mediators will set up and arrange the first joint meeting, which is usually held at a neutral venue.

The mediators remain impartial throughout the process. Their role is to ensure that both parties have a 'fair say', and to help the parties listen to each other and talk to each other in a positive and constructive manner that will lead to agreements.